



Update on Department of Consumer and Regulatory Affairs (DCRA) Operating Status during COVID-19 Emergency

What is our operating status?

The Department of Consumer and Regulatory Affairs (DCRA) remains open and we continue to welcome in-person visits at our 1100 4th Street SW location until further notice. However, we encourage you to use our [online services](#).

How does this impact what we do?

- Business/License Division - no changes. Business licenses can be applied for and renewed online, LLCs can be formed and corporations can be registered.
- Building Inspections and Permits - DCRA will continue to perform inspections, issue permits and issue citations. The agency will be providing limited abatement services during the current public health emergency.
- Consumer Protection - Consumer protection complaints will continue to be investigated and we encourage residents to [report fraudulent and illegal behavior](#) on our website.

How does this impact our physical locations?

- DCRA, 1100 4th Street SW remains open, Monday - Friday, from 8:30 am - 4:30 pm.

What else are we offering to meet your needs?

- Services Request - Residents who encounter an imminent building safety issue, such as an unstable structure, should contact the District's [Homeland Security and Emergency Management Agency](#).

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

To protect our customers and employees during the current public health emergency, we want to remind you we offer our [primary services online](#). Please take advantage of these online services to continue the efforts to slow the spread of coronavirus (COVID-19) infections in the DC region.

Where should you go if you have questions?

For questions related to any of DCRA's services, we invite residents to use the live chat feature on our website during normal business hours or email us at dcra@dc.gov. For more information, please visit coronavirus.dc.gov.